# W.0170 22.08.0227 ORIGINAL



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Date: 12/22/2008

### ARIZONA CORPORATION COMMISS

#### UTILITY COMPLAINT FORM

47CO

Phone: Investigator: Al Amezcua Fax:

**Priority: Respond Within Five Days** 

No. 2008 - 74138 **Opinion** 

**Complaint Description:** 08A Rate Case Items - Opposed

N/A Not Applicable

First: Last:

**Complaint By:** Allen Weisler

Allen and Sandra Weisler Home: (000) 000-0000 **Account Name:** Work: (000) 000-0000 Street:

Sun City West CBR: City: **Zip**: 85375 ΑZ is: State:

Arizona - American Water Company **Utility Company.** 

Water Division:

Contact Phone: (623) 815-3107 Karl Wilkins Contact Name:

**Nature of Complaint:** 12/22/08 SUN CITY WEST WATER DISTRICT.

SUN CITY WEST, AZ 85375

Arizona Corporation Commission DOCKETED CORTE BELLA

DEC 3 0 2008 **DECEMBER 18, 2008** 

**DOCKETED BY** AZ CORP COMMISSION nQ\_ 1200 W. WASHINGTON STREET PHOENIX, AZ 85007

RE; AMERICAN WATER WORKS INCREASE.

AS A RESIDENT OF COR.TE BELLA, SUN CITY WEST, I ENCOURAGE YOU TO STOP THIS INCREASE OF 79.8% ON MY WATER BILL

THE WATER COMPANY ALREADY INSTALLED 1" HOOKUP FOR MY STYLE HOUSE IN CORTE BELLA VS. 5/8" HOOKUPS IN SUN CITY WEST THUS DOUBLING MY BILL FORA HOUSE SMALLER THAN THE ONE I CAME FROM FOR THE SAME USAGE.

MY WATER BILL IS LARGER THAN ANY OTHER UTILITY THAN MY ELECTRIC AND WILL SURPASS THAT IF THE INCREASE IS GIVEN..

WE ARE RETIRED AND IN THESE TIMES OF POOR ECONOMIC PROBLEMS THIS IS UNACCEPTABLE.

**ALLEN WEISLER** SANDRA WEISLER

#### ARIZONA CORPORATION COMMISSION

#### **UTILITY COMPLAINT FORM**

\*End of Complaint\*

#### **Utilities' Response:**

#### **Investigator's Comments and Disposition:**

12/22/08 Response in writing to Mr. Allen Weisler

December 22, 2008

RE: Arizona American Water Company

Dear Mr. Weisler:

Your letter regarding the Arizona American Water Company ("AAWC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
\*End of Comments\*

Date Completed: 12/22/2008

Opinion No. 2008 - 74138

W.01703A.08.01/

#### ARIZONA CORPORATION COMMISSION

#### UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

**Priority: Respond Within Five Days** 

**Opinion** 

No. 2008 - 74153

Date: 12/22/2008

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Alberta

Lowrey

**Account Name:** 

Alberta Lowrey

Home: (000) 000-0000

Work: (000) 000-0000

Street:

Sun City West

CBR:

City: State:

ΑZ

**Zip**: 85375

<u>is:</u>

**Utility Company.** 

**Arizona - American Water Company** 

**Division:** 

Water

**Contact Name:** 

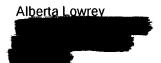
Karl Wilkins

Contact Phone: (623) 815-3107

#### **Nature of Complaint:**

12/22/08 SUN CITY WEST WATER DISTRICT.

December 15, 2008



**Arizona Corporation Commission** 1300 W. Washington Phoenix, AZ 85007-2929

Docket # W01303A-08-0227

In regard to the Arizona American Water Proposal for a 79.8% water rate Increase

This is definitely not a time for a 79.8% increase on our water charge!

Especially when we have already had a 23.5% waste water increase a few months ago from Arizona American Water.

We, as well as most people who live in Sun City West, are on a fixed income with a small cost of living increase on social security.

The proposed increase is excessive, especially at this time. A realistic rate increase should be about 5% to 10%, that we could probably live with.

## ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Thank you for your attention in this matter.

Sincerely,

Alberta Lowrey
\*End of Complaint\*

#### **Utilities' Response:**

#### **Investigator's Comments and Disposition:**

December 23, 2008

RE: ARIZONA AMERICAN WATER COMPANY

Dear Water Customer:

Your letter regarding the Arizona American Water Company ("AAWC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
\*End of Comments\*

Date Completed: 12/22/2008

Opinion No. 2008 - 74153